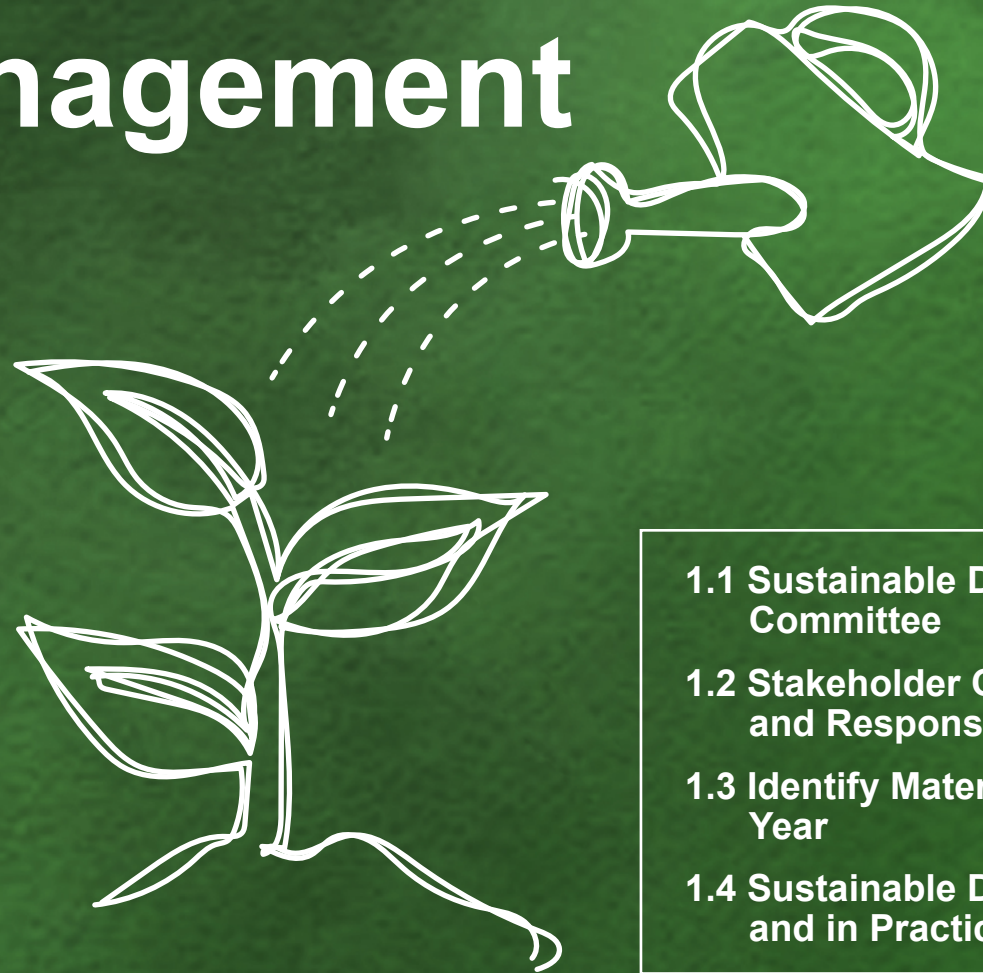


1

Practitioner of Sustainable Management



1.1 Sustainable Development Committee

1.2 Stakeholder Communication and Response

1.3 Identify Material Topics of the Year

1.4 Sustainable Development Goals and in Practice

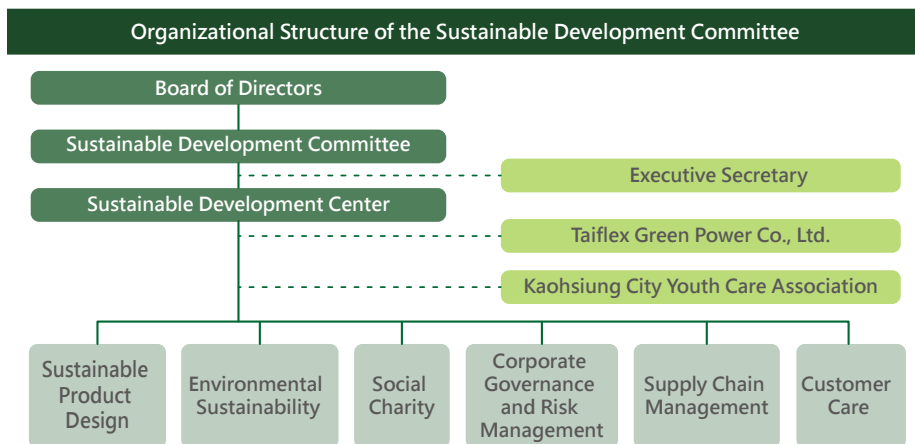


1 Practitioner of Sustainable Management

1.1 Sustainable Development Committee

To implement sustainable development, the Company has established a "Sustainable Development Committee" composed of five members, including three Independent Directors, the President and the Chief of Staff. Under the Committee, there are six functional teams: "sustainable product design," "environmental sustainability," "social charity," "corporate governance and risk management," "supply chain management" and "customer care." The convener of the Committee appoints the heads of relevant departments to oversee the work of each functional team and implement related plans. The position of executive secretary is created to assist the convener with monitoring the progress and performance of each team.

Within this organizational structure, the Sustainable Development Center is responsible for monitoring and analyzing global sustainability issues. It collaborates with each functional team to drive sustainable developments from the environmental, social and governance aspects. As for the economic, environmental and social issues arising from operating activities, each functional team is responsible for formulating annual work plans based on business performance each year and tracking the implementation thereof. The results are then summarized by the Sustainable Development Center and reported to the Sustainable Development Committee on the progress of execution. The Committee reports to the Board on the progress and performance of each sustainable development work plan at least twice every year. In 2023, a total of three Sustainable Development Committee meetings were held with a 100% attendance rate of Committee members.



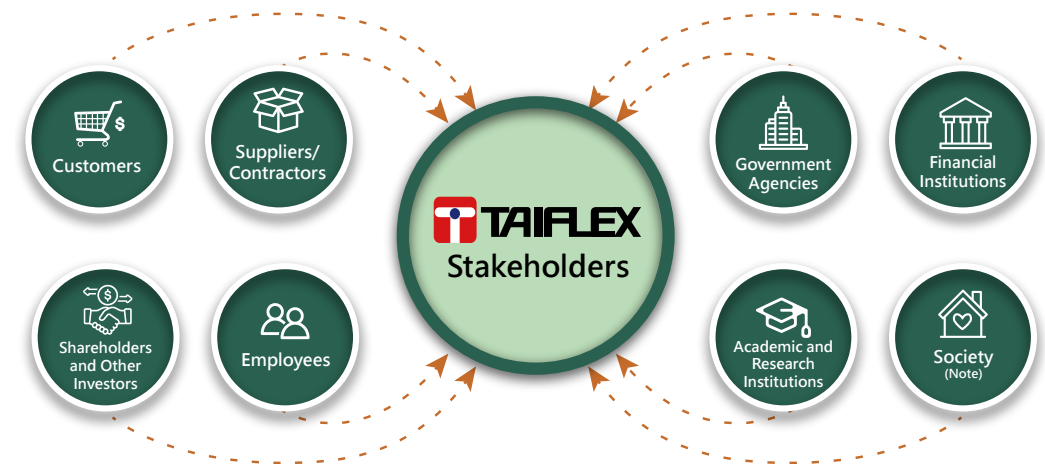
Operation of the Sustainable Development Committee in 2023		
Date and Session of Meeting	Motions	Resolution
2023.05.30 1st meeting of the 2nd term	To elect a convener of the second-term Sustainable Development Committee	Approved
2023.07.05 2nd meeting of the 2nd term	To review the Company' s risk map	Approved
2023.12.20 3rd meeting of the 2nd term	2024 sustainable development plan	Approved

1.2 Stakeholder Communication and Response

Stakeholder identification and communication are the foundation of corporate sustainable development. Taiflex engages in ongoing communication with various stakeholders through diverse channels, and regularly reports the results of these communications to our Board of Directors (results of 2023 were reported in the Board meeting on January 25, 2024). We listen to the voices of our stakeholders and adopt their opinions, needs and expectations as reference for operational decisions. We aim to create and share maximum benefits with stakeholders.

Stakeholder identification

Through internal discussions with department heads, incorporation of external expert opinions, and reference to industry peers, the Company' s Sustainable Development Committee analyzed stakeholder groups that may be positively or negatively impacted by the Company' s operational activities, and adopted the AA1000 SES Stakeholder Engagement Standards for assessment and ranking. We identified eight major stakeholder groups, including customers, suppliers/contractors, shareholders and other investors, employees, government agencies, financial institutions, academic and research institutions and society (including local communities, neighboring factories and social welfare organizations).






Note:including local communities, neighboring factories and social welfare organizations



Stakeholder communication




The Company takes a proactive approach to stakeholder communication by using a variety of channels such as annual reports, official websites, relevant meetings, EHR platform (Taiflex Forum) , employee suggestion boxes, customer service, ESG questionnaires, emails and official correspondences to understand the issues and matters of concern to stakeholders. Through coordination and communication among the management team, we determine the approach to handle the issues based on internal processes and past experiences with stakeholders. The decision-making process considers the nature, sensitivity, and impact of the issues to provide timely and appropriate responses and actions.

Stakeholder Communication Channels and Effectiveness in 2023

Stakeholders	Significance of Stakeholders to the Company	Communication Channel	Frequency	Communication Effectiveness
 Customer	The key to business development is to provide customers with high-value products and become a trusted business partner.	Sustainability questionnaire	Annually	<ul style="list-style-type: none"> Scored 90.4 in 2023 customer satisfaction 16 customer audit visits with 62 improvement items in 2023 80+ technical exchange meetings 86 information security / customer environment survey / occupational safety / human resources survey forms; 4 on-site audits with 25 improvement items in 2023
		Customer satisfaction survey	Semi-annually	
		Technical exchange meeting	Monthly	
		Business visits	Monthly	
		Customer service hotline	Instantly	
		Email for external parties	When needed	
		Audit visits	When needed	
		Customer-designated questionnaire	When needed	
 Supplier/Contractor	Stable supply from suppliers is crucial for our business operations. We place great importance on the quality of raw materials provided by our suppliers and aim for mutual benefit and sustainable growth in our partnership with suppliers.	Supplier conference	Annually	<ul style="list-style-type: none"> 7 excellent suppliers were recognized in 2023 supplier conference E-procurement system and implementation of green procurement management principles 13 on-site audits and 31 document reviews of suppliers; 81 deficiencies were identified with an improvement rate of 100% in 2023 1 contractor consultative organization meeting, including occupational safety and health regulatory education and training 447 operation reviews and audits, with an improvement rate of 97% in 2023 458 reviews on work performed by contractors with 307 inspections on special operations at Company premises in 2023
		Sustainability questionnaire	Annually	
		Phone	Instantly	
		Email for external parties	When needed	
		Regular audits	Annually	
		Operation review and audit	When needed	
		Contractor consultative organization meeting	Annually	
 Shareholders and Other Investors	Investors and shareholders are key players in supporting the sustainable operation of Taiflex, and ensuring accountability to them is a critical mission of the Company.	Shareholders' meeting	Annually	<ul style="list-style-type: none"> Voluntarily disclosed monthly consolidated revenue by product types Held one shareholders' meeting and two investor conferences for investors to understand the Company's operations Released the English version of shareholders' meeting agenda, annual report and minutes of shareholders' meeting as reference materials for investors The Chief Information Security Officer (CISO) along with the Information Security Officer reported to the Board on the effectiveness of information security governance, information security issues and risk control approaches on October 25, 2023
		Investor Conference	Annually	
		Annual reports / Financial reports	Annually	
		Investor relations website	When needed	
		Sustainability questionnaire	Annually	
		Shareholder hotline	When needed	
		Email for external parties	When needed	
Annual information security report	Annually			



Stakeholder Communication Channels and Effectiveness in 2023

Stakeholders	Significance of Stakeholders to the Company	Communication Channel	Frequency	Communication Effectiveness
 Employees	Employees are important capital and the key to our core competitiveness. We want to create with our employees a work environment which is challenging, sustainable for learning and fun to achieve sustainable growth with our partners.	Ehr platform (Taiflex forum)	Instantly	<ul style="list-style-type: none"> 32 discussions and responses on the Ehr platform in 2023 4 labor-management meetings, 2 informal meetings with CEO, and 8 EWC meetings were held in 2023 4 OSH Committee meetings in 2023 Confidential Information Protection Policy (CIPP) is announced monthly with annual assessments on Taiflex confidential information protection standards, where passing requires a full score; 889 employees were designated to take the assessment in 2023, and delivered a 100% passing rate 791 employees completed the online information security education and training (including assessment) in 2023 with a 100% passing rate 314 employees attended the 12 information security seminars in 2023; and information security promotion was also carried out via 37 printed flyers and 13 digital flyers 2 biannual newsletters on environmental education were published in 2023 (World Oceans Day in June and Human Rights Day in December) 12 hours of education and training along with an internal audit briefing session pertaining to ISO14001 Environmental Management Systems in 2023
		Labor-management meetings	Quarterly	
		Employee communication	When needed	
		Informal meeting with CEO	Semi-annually	
		EWC meetings	Quarterly	
		OSH Committee meetings	Quarterly	
		Employee suggestion mailbox	Instantly	
		Education, training and promotion	When needed	
		Sustainability questionnaire	Annually	
		Internal hotline/Email	Instantly / Semi-annually	
 Government Agencies	Business operations shall build on legal compliance and government oversight, and policy changes have significant impact on operational directions; thus, it is important to maintain two-way communication with the government.	Official correspondence	When needed	<ul style="list-style-type: none"> 1 time submission of the work rules for approval Over 1,193 official correspondences with competent authorities, including the Taiwan Stock Exchange, the Investment Commission of the Ministry of Economic Affairs, and tax authorities in 2023 Completed 2 cybersecurity promotional videos designated by the competent authorities in 2023 The position of CISO was created with dedicated Information Security officer and personnel assigned in accordance with the "Regulations Governing the Establishment of Internal Control Systems by Public Companies" issued by the Financial Supervisory Commission (FSC) 12 on-site audits by the Department of Environmental Protection and the Environmental Protection Center of the Export Processing Zone in 2023
		Questionnaire	When needed	
		Inspections and audits	When needed	
		Labor-management meetings	3 Months	
		EWC meetings	Quarterly	
		Public hearings and press conferences	When needed	
		Presentations and seminars	When needed	
		Sustainability questionnaire	Annually	
		Phone	Instantly	
Email for external parties	Instantly			
 Financial Institutions	Capitals are the lifeblood of business operations, and financial institutions are important providers of capital; therefore, we manage their concerns and maintain close communications.	Official correspondence	When needed	<ul style="list-style-type: none"> Engaged in unsecured lines of credit with more than 15 suppliers to ensure capital adequacy Participated in green deposits of financial institutions for social benefits Teamed up with E.SUN for ESG initiative actions, working together to promote sustainable transformation
		Sustainability questionnaire	Annually	
		Phone	When needed	
		Email for external parties	When needed	



Stakeholder Communication Channels and Effectiveness in 2023

Stakeholders	Significance of Stakeholders to the Company	Communication Channel	Frequency	Communication Effectiveness
 <p>Academic and Research Institutes</p>	<p>We respect academic theory, cultivate professional talents through industry-academia cooperation, accelerate product development and strengthen the Company's overall sustainable development through expertise of the academic community.</p>	Presentation/Forum / Seminar	Instantly / When needed	<ul style="list-style-type: none"> Participated in the NCKU Career Coaching Program, with 5 managers coaching a total of 90 to 100 students since 2015 Took part in the 10-year program organized by the "College of Semiconductor & Advanced Technology Research" of National Sun Yat-sen University to nurture talents; we provided two lecturers so far and expected to train 40 young talents Participated in the "Internship for Youth in Kaohsiung" promoted by the Youth Bureau of Kaohsiung City Government, and successfully recruited three young participants Signed an industry-academia collaboration agreement with Wun-Shan Senior High School and organized a campus promotion event during the school's anniversary celebration Engaged in the industry-academia collaboration program with the Department of Civil and Environmental Engineering of National University of Kaohsiung to assist in strategic planning for sustainable development goals Signed an industry-academia collaboration agreement with National University of Kaohsiung in 2023 Participated in five education and training sessions of Taiwan Printed Circuit Association (TPCA)
		Official correspondence	When needed	
		Industry-academia collaboration program	When needed	
		Project meetings	When needed	
		Visit, interviews	When needed	
		Sustainability questionnaire	Annually	
 <p>Society (including local community and social welfare organizations)</p>	<p>Maintain good interactions with our neighborhood residents, aiming to build a better future by contributing to the community and fulfilling our corporate social responsibility.</p>	Welfare, donations, volunteer participation	When needed	<ul style="list-style-type: none"> Participated in the donation activities of the Puren Youth Care Foundation The "Kaohsiung City Youth Care Association" actively took part in various activities and organized 10 events in 2023 with about 1,693 participants
		Correspondence	Instantly	
		Phone	Instantly	
		Email for external parties	Instantly	





1.3 Identify Material Topics of the Year

■ Process to identify material topics

To align information disclosed in the sustainability report with stakeholders’ expectations and adhere to international sustainability trends, we establish the framework for analyzing the materiality of sustainable issues based on the materiality identification process within the GRI Standards (2021), which includes six steps: “Understand the organization’ s context,” “Identify materiality,” “Identify impact,” “Significance assessment,” “Verify material topics” and “Define boundaries of material topics.

1 Understand the organization’ s context and collect sustainability issues

To understand the organization’ s context and collect sustainability issues, we refer to the GRI Standards published by the Global Reporting Initiative (GRI), the Sustainability Accounting Standards, the MSCI ESG Leaders Indexes, the FTSE Russell’ s ESG Index, and the United Nations Sustainable Development Goals (SDGs) as well as key issues of the electronics components industry and feedback from stakeholders. We have compiled a total of 23 sustainable topics covering the three major sustainability aspects: environmental, social (including communities and human rights) and economic (including corporate governance.)

3 major sustainability aspects
23 sustainability topics

2 Identify materiality

Surveys were conducted using questionnaires with a focus on stakeholders’ level of concern regarding each topic (affecting stakeholders’ evaluation and decision making) and the degree of impact on Taiflex’ s sustainable operations (significant impact on environmental, social (including communities and human rights) and economic (including corporate governance) aspects). The survey results were used as a reference for determining our material sustainability topics. 854 questionnaires were collected in 2023.

3 Identify actual and potential impacts

External ESG experts assessed the actual or potential negative impacts and positive effects of the 23 sustainability topics on environmental, social (including communities and human rights) and economic (including corporate governance) aspects.

15 material topics

4 Assess the significance of the impacts

The overall assessment was determined by adding up and ranking the scores of actual negative impact, potential negative impact, actual positive effects, and potential positive effects of each topic on environmental, social (including communities and human rights) and economic (including corporate governance) aspects. Topics with a total score exceeding 30 were topics with significant impact.

5 Inspect and verify major topics

With reference to the results of materiality identification from stakeholders and the assessment on impact significance by external experts, 15 material topics were determined through internal discussion meetings to be reported in this sustainability report.

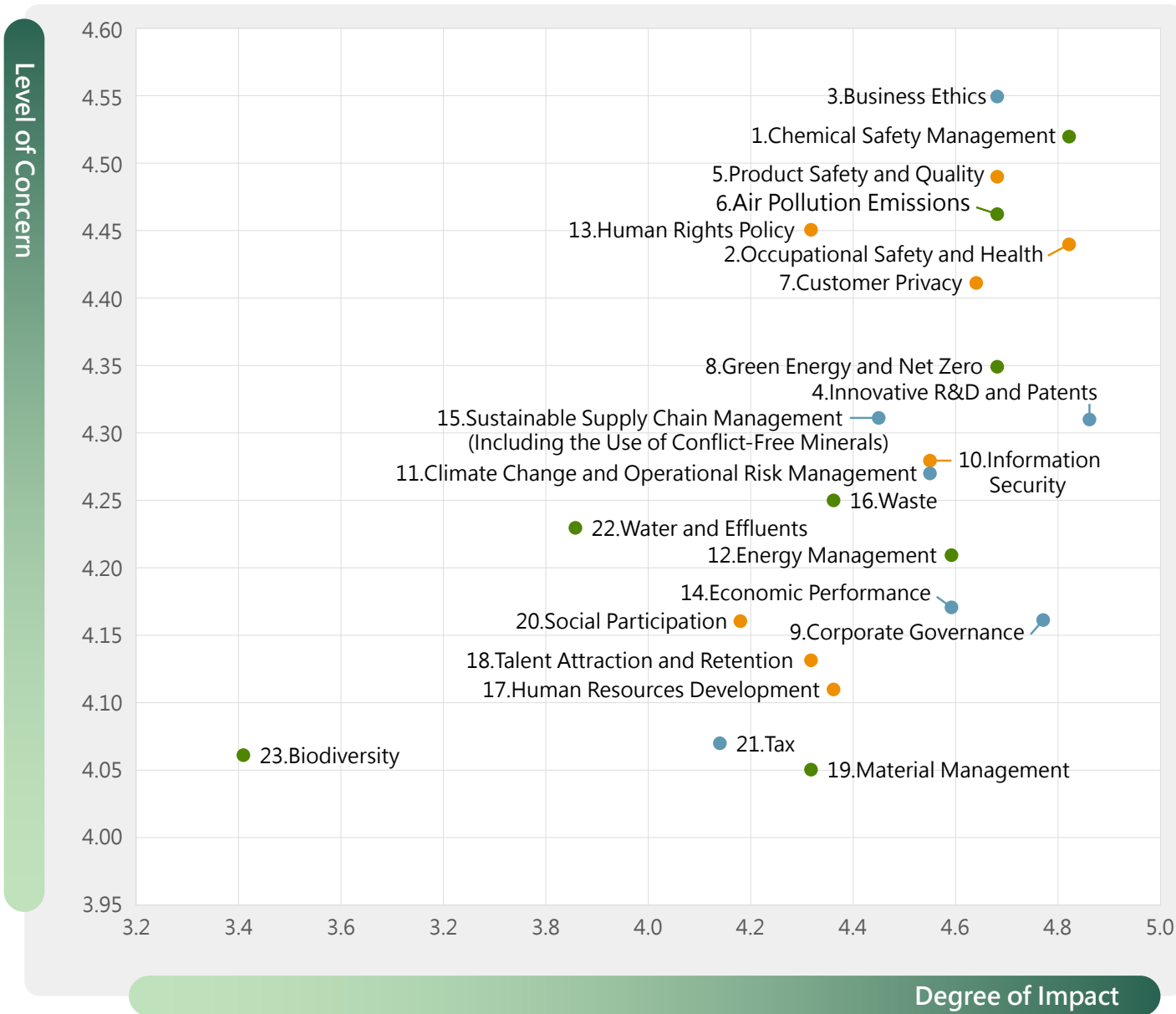
6 Define boundaries of material topics

Use value chain as a boundary analysis element for material topics. We will continue to strengthen our management and disclose relevant information in the sustainability report.

Use value chain as the boundary analysis element



Results of materiality identification



Environment

- 1. Chemical Safety Management
- 6. Air Pollution Emissions
- 8. Green Energy and Net Zero
- 12. Energy Management
- 16. Waste
- 19. Material Management
- 22. Water and Effluents
- 23. Biodiversity



Society

- 2. Occupational Safety and Health
- 5. Product Safety and Quality
- 7. Customer Privacy
- 10. Information Security
- 13. Human Rights Policy
- 17. Human Resources Development
- 18. Talent Attraction and Retention
- 20. Social Participation



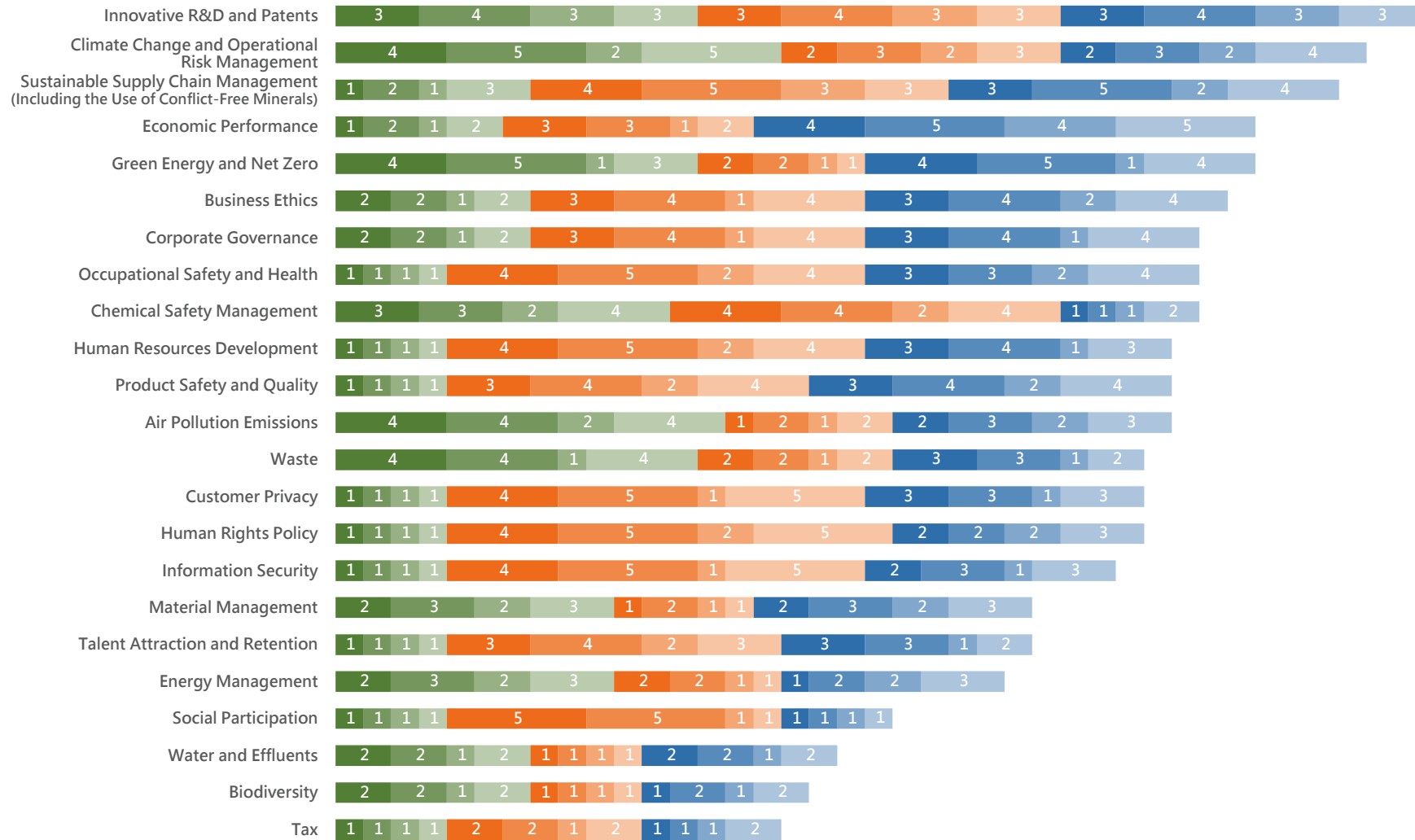
Governance

- 3. Business Ethics
- 4. Innovative R&D and Patents
- 9. Corporate Governance
- 11. Climate Change and Operational Risk Management
- 14. Economic Performance
- 15. Sustainable Supply Chain Management (Including the Use of Conflict-Free Minerals)
- 21. Tax



Assessment on degree of impact

Level of Impact of Taiflex' s Material Topics



■ Actual positive impact on environmental aspect
 ■ Actual positive impact on social aspect
 ■ Actual positive impact on economic aspect
■ Potential positive impact on environmental aspect
 ■ Potential positive impact on social aspect
 ■ Potential positive impact on economic aspect
■ Actual negative impact on environmental aspect
 ■ Actual negative impact on social aspect
 ■ Actual negative impact on economic aspect
■ Potential negative impact on environmental aspect
 ■ Potential negative impact on social aspect
 ■ Potential negative impact on economic aspect



List of material topics for the year

Material topics for 2023 sustainability report are determined upon materiality analysis, impact assessment, and internal management discussions. With value chain being the boundary analysis element, they are categorized in five chapters: “Practitioner of Sustainable Management,” “Entrepreneur with Steady Progress,” “Developer of Innovative Materials,” “Producer of Green Products” and “Promoter of Social Prosperity,” detailing our proactive management on environmental, social (including communities and human rights) and economic (including corporate governance) issues. In the future, we will continue to strengthen our sustainability management and disclose relevant information in the sustainability report.

List of Material Topics

Corresponding Chapter	Material Topics	Topics Covered	Value Chain Impact Boundary		Page Number
			Taiflex	Supplier	
Chapter 2 Entrepreneur with Steady Progress	• Corporate Governance	• Self-defined topics	Originated	-	21
	• Climate Change and Operational Risk Management	• Self-defined topics • 201-2 Economic Performance	Originated	Directly associated	26
	• Business Ethics	• GRI 206 Anti-competitive Behavior • GRI 205 Anti-corruption	Originated	-	30
	• Sustainable Supply Chain Management (Including the Use of Conflict-Free Minerals)	• GRI 204 Procurement Practices • GRI 308 Supplier Environmental Assessment • GRI 414 Supplier Social Assessment	Originated	Directly associated	33
Chapter 3 Developer of Innovative Materials	• Economic Performance	• 201 Economic Performance	Originated	-	38
	• Innovative R&D and Patents	• Self-defined topics	Originated	-	42
	• Customer Privacy	• GRI 418 Customer Privacy	Originated	Directly associated	47
	• Information Security	• Self-defined topics	Originated	Directly associated	47
	• Product Safety and Quality	• GRI 417 Marketing and Labeling • GRI 416 Customer Health and Safety	Originated	Directly associated	50
Chapter 4 Producer of Green Products	• Green Energy and Net Zero	• GRI 302 Energy • GRI 305 Emissions (305-1~5)	Originated	Contributed	58
	• Air Pollution Emissions	• GRI 305 Emissions (305-6, 7)	Originated	-	62
	• Waste	• GRI 306 Waste	Originated	-	63
Chapter 5 Promoter of Social Prosperity	• Human Resources Development	• GRI 202 Market Presence • GRI 401 Employment • GRI 404 Training and Education • GRI 405 Diversity and Equal Opportunity	Originated	-	70
	• Occupational Safety and Health	• GRI 403 Occupational Health and Safety	Originated	Directly associated	76
	• Chemical Safety Management	• Self-defined topics	Originated	-	77



1.4 Sustainable Development Goals and Practice

		▶ Short-term (2024)	▶ ▶ Medium-term (2025-2027)	▶ ▶ ▶ Long Term (2028~)
<p>Environment</p>	<p>13 CLIMATE ACTION Climate Change and Operational Risk Management</p>	<ul style="list-style-type: none"> Establish a mechanism to assess and promote climate risk 	<ul style="list-style-type: none"> Publish TCFD Report 	<ul style="list-style-type: none"> Complete and implement specific transition plans Participate in CDP (Carbon Disclosure Project)
	<p>7 AFFORDABLE AND CLEAN ENERGY Green Energy and Net Zero</p>	<ul style="list-style-type: none"> 4% reduction in GHG Scope 1 emissions with 2021 being the base year Use of renewable energy accounts for 1% of total electricity consumption Cumulative installed solar capacity of 1,657 kW by Taiflex Green Power (subsidiary) 	<ul style="list-style-type: none"> 12% reduction in GHG Scope 1 emissions with 2021 being the base year Use of renewable energy accounts for 6% of total electricity consumption Cumulative installed solar capacity of 2,949 kW by Taiflex Green Power (subsidiary); and biomass energy capacity of 280kW 	<ul style="list-style-type: none"> >27% reduction in GHG Scope 1 emissions with 2021 being the base year Use of renewable energy accounts for 10% of total electricity consumption Cumulative installed solar capacity of 3,379 kW by Taiflex Green Power (subsidiary); and biomass energy capacity of 280kW
	<p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION Waste</p>	<ul style="list-style-type: none"> Waste diversion rate of 60% 	<ul style="list-style-type: none"> Waste diversion rate of 87% 	<ul style="list-style-type: none"> Waste diversion rate of 90%
	<p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION Air Pollution Emissions</p>	<ul style="list-style-type: none"> Natural gas consumption of air pollution control equipment down 10% from 2016 Volatile Organic Compound (VOC) emission per unit down 3% from the base year (2021) VOC recovery rate up 1% compared to the base year (2021) 	<ul style="list-style-type: none"> Natural gas consumption of air pollution control equipment down 20% from 2016 VOC emission per unit down 10% from the base year (2021) VOC recovery rate up 5% compared to the base year (2021) 	<ul style="list-style-type: none"> Natural gas consumption of air pollution control equipment down 30% from 2016 VOC emission per unit down 30% from the base year (2021) VOC recovery rate up 30% compared to the base year (2021)



Product Safety and Quality



Customer Privacy and Information Security



Human Resources Development



Chemical Safety Management



Occupational Safety and Health

▶ Short-term (2024)

▶ ▶ Medium-term (2025-2027)

▶ ▶ ▶ Long Term (2028~)

- Customer satisfaction rate of at least 88 points
- 100% compliance with hazardous substances free-related regulations and customer requirements

- Customer satisfaction rate of at least 89 points
- 100% compliance with hazardous substances free-related regulations and customer requirements

- Customer satisfaction rate of at least 90 points
- 100% compliance with hazardous substances free-related regulations and customer requirements

- Transition to ISO27001:2022 (current version: 2013)
- No litigation arising from customer privacy breaches and information security incidents

- Establish an information security incident management and tracking platform
- Continuous implementation of personal data protection and management, and customer data protection
- No litigation arising from customer privacy breaches and information security incidents
- Ongoing Electronic Laboratory Notebook (ELN)

- Construct an automated information security system
- No litigation arising from customer privacy breaches and information security incidents

- Employee/engineer turnover rate <20%
- OPR operator turnover rate <40%
- Annual education and training achievement rate > 80%
- Training course satisfaction rate > 80%
- Establish human rights protection policy and code
- Create a friendly workplace
- Implement the essence of Social Accountability 8000:2014 (SA8000)
- Improve talent retention rate and the English proficiency of all employees

- Strengthen the correlation between performance and salary compensation to provide a positive drive for talent development
- Establish the link between compensation system and sustainable performance

- Implement talent cultivation and development, and establish employee career development blueprints
- Enhance employee engagement

- Factories meeting the toxic substances classification threshold shall conduct education and training sessions twice a year and toxic substance drills once a year

- By 2025, complete the application for 16 areas within the factory as existing legitimate places pursuant to the transitional procedures under tightening regulations
- Each factory shall conduct quarterly education and training sessions and toxic substance drills

- Implement a fire and rescue system that provides real-time data on the current stock of chemicals on-site
- Each factory shall conduct monthly education and training sessions, and proactively strive for chances to plan and organize large-scale regional joint defense initiative

- Major event and occupational accident (hospitalization): 0 incident
- Maintain 0 incident of occupational disaster from chemical exposure
- Disabling injuries frequency rate (FR) ≤ 1.5
- Disabling severity rate (SR) ≤ 3.6
- Voluntary participation in health promotion scheme > 40%

- Major event and occupational accident (hospitalization): 0 incident
- Maintain 0 incident of occupational disaster from chemical exposure
- FR ≤ 1.2
- SR ≤ 3.4
- Voluntary participation in health promotion scheme > 45%

- Major event and occupational accident (hospitalization): 0 incident
- Maintain 0 incident of occupational disaster from chemical exposure
- FR ≤ 0.9
- SR ≤ 3.2
- Voluntary participation in health promotion scheme > 50%



		▶ Short-term (2024)	▶ ▶ Medium-term (2025-2027)	▶ ▶ ▶ Long Term (2028~)
<p>Governance</p>	<p>Corporate Governance</p>	<ul style="list-style-type: none"> Rank in the top 6~20% in the listed companies category of Securities and Futures Institute (SFI) Corporate Governance Evaluation 	<ul style="list-style-type: none"> Rank in the top 5% in the listed companies category of SFI Corporate Governance Evaluation Include female director on the Board 	<ul style="list-style-type: none"> Rank in the top 5% in the listed companies category of SFI Corporate Governance Evaluation
	<p>Business Ethics</p>	<ul style="list-style-type: none"> Develop comprehensive management and preventive measures Director, manager and employees with zero violations of ethical principle 	<ul style="list-style-type: none"> All employees participate in the "Business Ethics" education and training Director, manager and employees with zero violations of ethical principle 	<ul style="list-style-type: none"> Achieve the goal of zero complaint cases Director, manager and employees with zero violations of ethical principle
	<p>Economic Performance</p>	<ul style="list-style-type: none"> Return on equity not below industry average Operating profit margin not below industry average 	<ul style="list-style-type: none"> Return on equity above industry average by 1~5% Operating profit margin above industry average by 1~5% 	<ul style="list-style-type: none"> Return on equity above industry average by at least 5% Operating profit margin above industry average by at least 5%
	<p>Innovative R&D and Patents</p>	<ul style="list-style-type: none"> To obtain Level-A TIPS re-certification No less than 2 patent applications per year 	<ul style="list-style-type: none"> Establish strategic intellectual property (IP) portfolio and improve the Company's IP management system 2 patent applications per year 	<ul style="list-style-type: none"> Integrate the development directions of R&D and IP rights in line with the Company's operation strategy and revive corporate resources through IP strategies including technology sale/transfer or licensing 2 patent applications per year
	<p>Sustainable Supply Chain Management (Including the Use of Conflict-Free Minerals)</p>	<ul style="list-style-type: none"> Carbon footprint inventory of raw material suppliers 	<ul style="list-style-type: none"> Promote all suppliers to sign the Corporate Social Responsibility Commitment (or provide relevant declaration documents) 	<ul style="list-style-type: none"> Introduce the Code of Conduct - Responsible Business Alliance (RBA)

Note:Waste diversion rate is defined as: (reclaim + reduction + recycling + reuse + waste energy recovery + anaerobic digestion + biofuel + composting) / total waste weight; where the percentage of waste energy recovery shall be less than 10%.